MANUAL · ERIS FOR WINDOWS
UT-ERS-MAN-0003
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ERIS for Windows: Installation and VPN

How to install ERIS on a Windows PC, switch on the ERIS VPN that is built into ERIS and sign in to your organisation's ERIS server.

DOCUMENT	PREPARED FOR	PREPARED BY	STATUS
UT-ERS-MAN-0003 Version 1.0 2026-11-18 Classification Public	ERIS clients Staff who use Windows	Upward Technologies B.V. R. M. Zabel ron@upwardtech.nl	Final

> Why this document exists
>
> ERIS runs on your organisation's own ERIS server. The ERIS app on your Windows PC reaches that server through the ERIS VPN, which is built into ERIS. This manual takes you from the download to a working ERIS app.

VERSION CONTROL

VERSION	DATE	AUTHOR	CHANGE
0.1	2026-11-18	R. M. Zabel	First draft
0.2	2026-11-18	R. M. Zabel	Universal for every client: ERIS VPN built into ERIS instead of a company VPN, steps and screenshots from ERIS on Windows, approval under Admin › People, downloads page.
1.0	2026-11-18	R. M. Zabel	Released for the ERIS website: number UT-ERS-MAN-0003 from Assure, classification Public.

01

Summary

ERIS runs on your organisation's own ERIS server. Your PC reaches that server through the ERIS VPN, which is built into ERIS: you do not need the WireGuard app. You set it up once: install ERIS,

make your VPN file and send one line to Upward Technologies, switch on the ERIS VPN in ERIS, and sign in. Your ERIS administrator then approves you and gives you your apps. After that, ERIS connects by itself every time you open it.

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Before you start

You need:

- **ERIS for Windows**: the ERIS installer, for example ERIS-Setup-0.1.9-beta.exe. Download it from the ERIS downloads page, upwardtech.nl/en/products/eris/downloads, or use the download link from Upward Technologies. The downloads page asks for your email address and emails you a sign-in link.
- **The ERIS VPN script**: ERIS VPN for *organisation* (Windows).cmd. Upward Technologies sends it to you. Save it in your Downloads folder.
- **Your server address**: it ends with :5080 and is in the email from Upward Technologies.
- **Your work email address and password**: your work email is your ERIS username.

In this manual, *organisation* stands for your organisation's short name, as it appears in the file names from Upward Technologies.

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Install ERIS

Step 1. Double-click the ERIS installer, for example ERIS-Setup-0.1.9-beta.exe, in your Downloads folder.

Step 2. If Windows says Windows protected your PC: click More info, then Run anyway.

Step 3. When Windows asks if the app may make changes, click Yes. The installer also sets up the ERIS VPN.

Step 4. Click Next until you see Install, click Install, then Finish.

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Make your VPN file

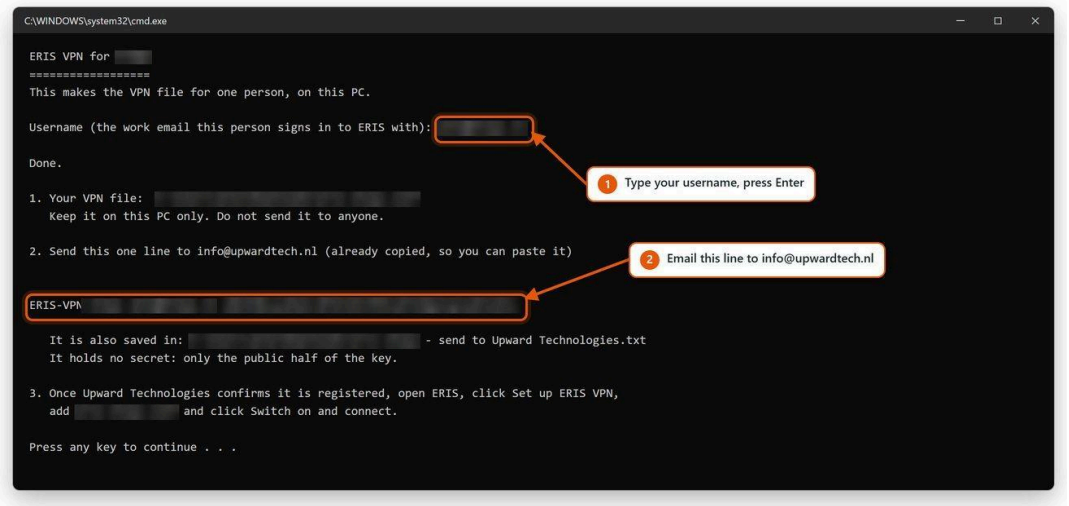
You do this once on this PC. It makes your own VPN key: the private half stays on your PC, and you send only the public half to Upward Technologies.

Step 1. Double-click ERIS VPN for *organisation* (Windows).cmd in your Downloads folder.

Step 2. If Windows says Windows protected your PC: click More info, then Run anyway.

Step 3. Type your username (your work email) and press Enter.

Step 4. Email the line that starts with ERIS-VPN to info@upwardtech.nl. It is already copied: just paste it into the email.



Step 5. Press any key to close the window.

Step 6. Wait for the reply that it is registered. Until then the ERIS VPN cannot connect.

KEEP YOUR VPN FILE TO YOURSELF

The script saves eris-*organisation*.conf in your Downloads folder. It is your own key to your organisation's ERIS server. Never email it or share it. Each person makes their own, on their own PC.

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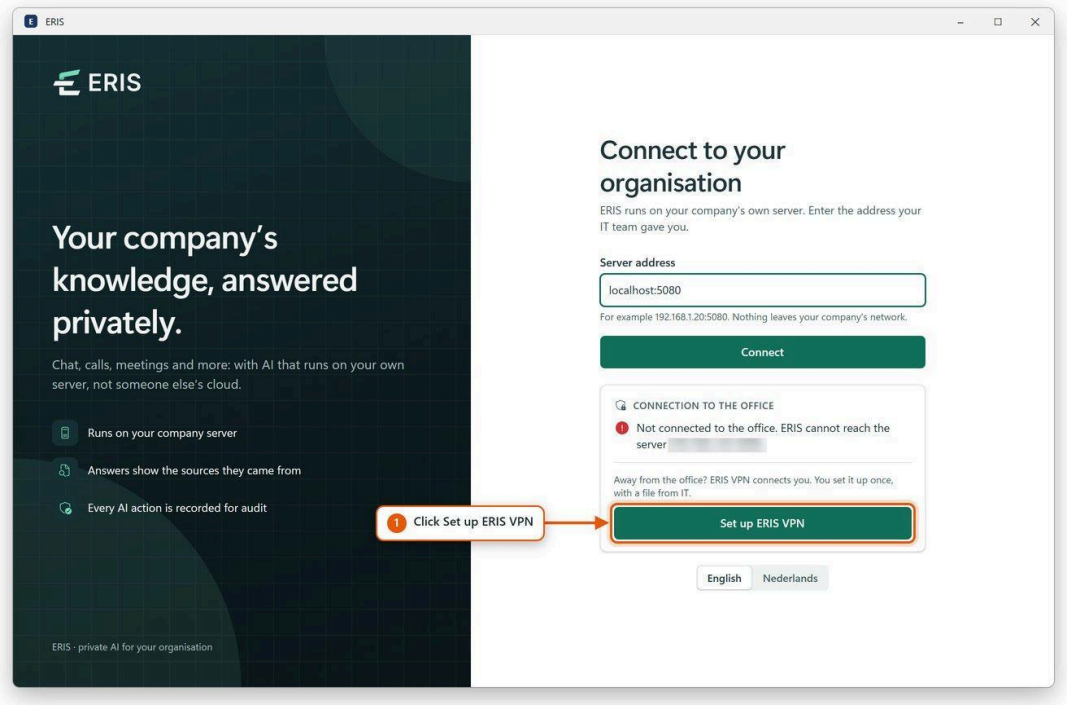
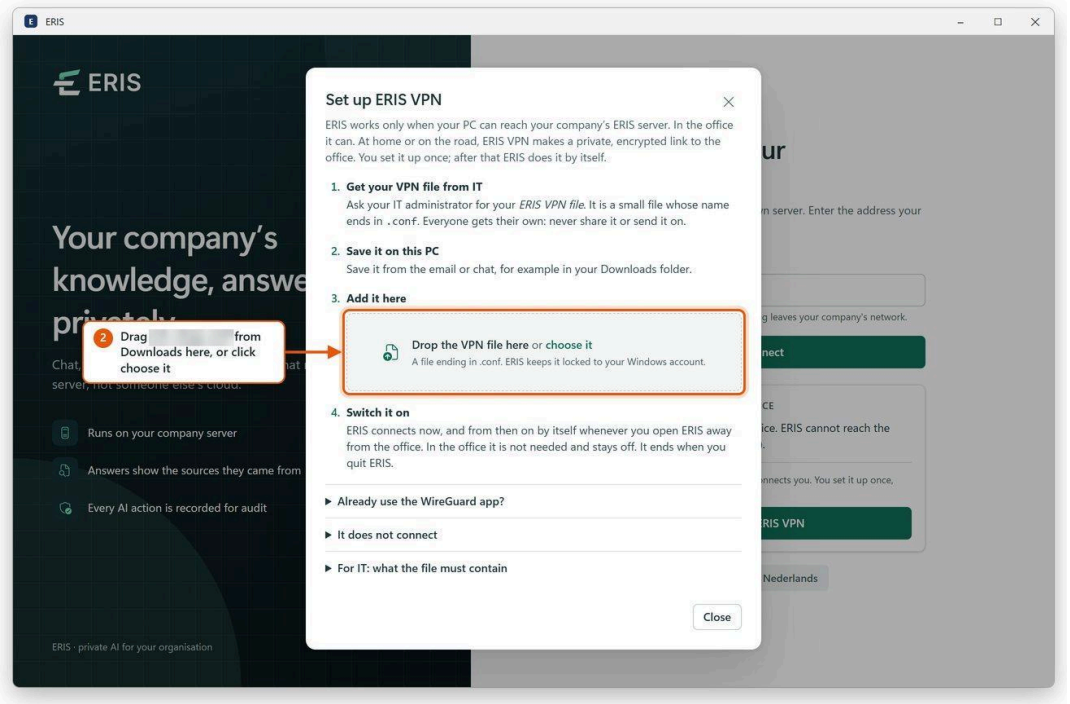
Switch on the ERIS VPN

Do this once Upward Technologies has replied that you are registered.

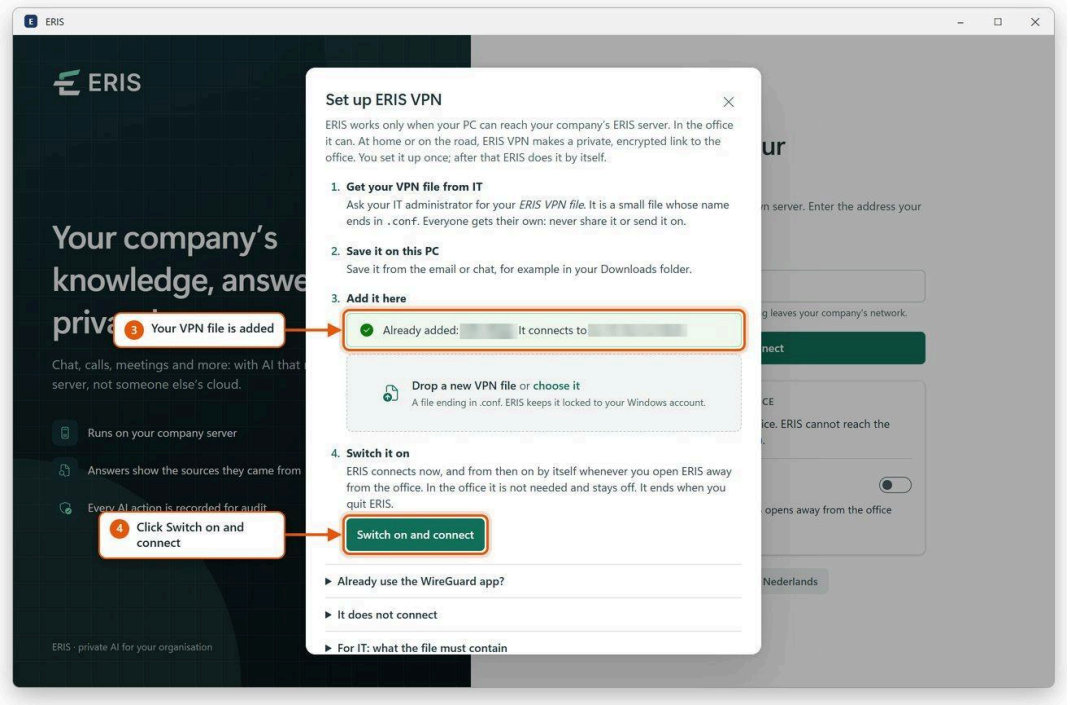
Step 1. Open ERIS and click Set up ERIS VPN.



Step 2. Drag eris-*organisation*.conf from your Downloads folder onto the box.



Step 3. Click Switch on and connect.



From now on ERIS connects by itself when you open it away from the office. Quitting ERIS switches the ERIS VPN off.

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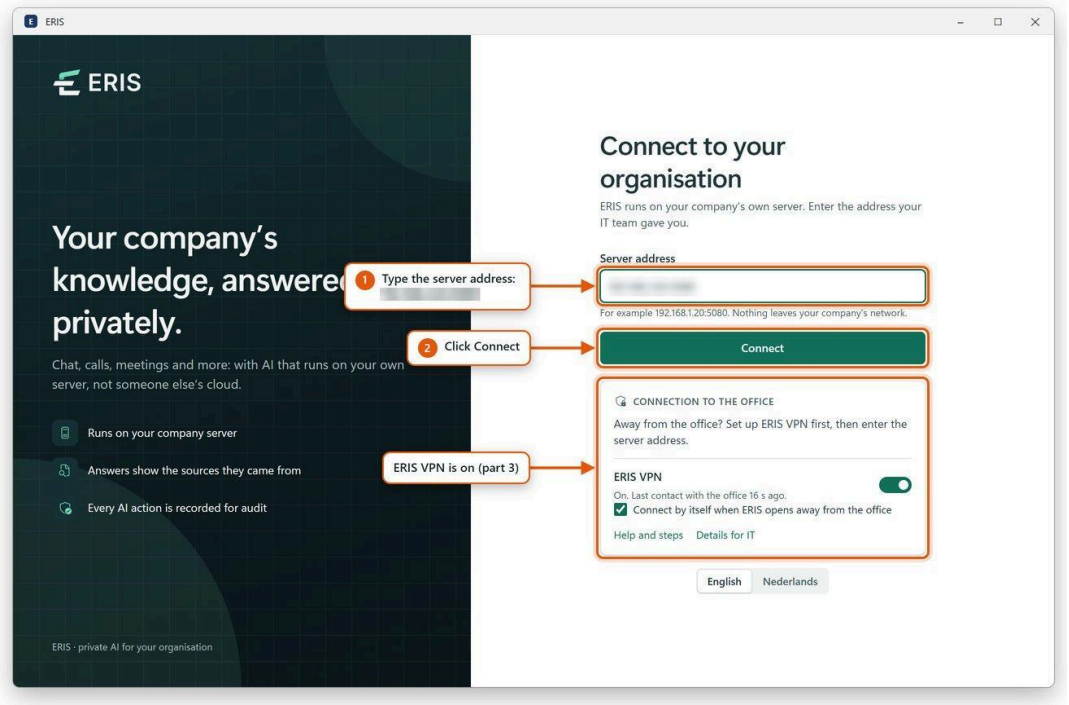
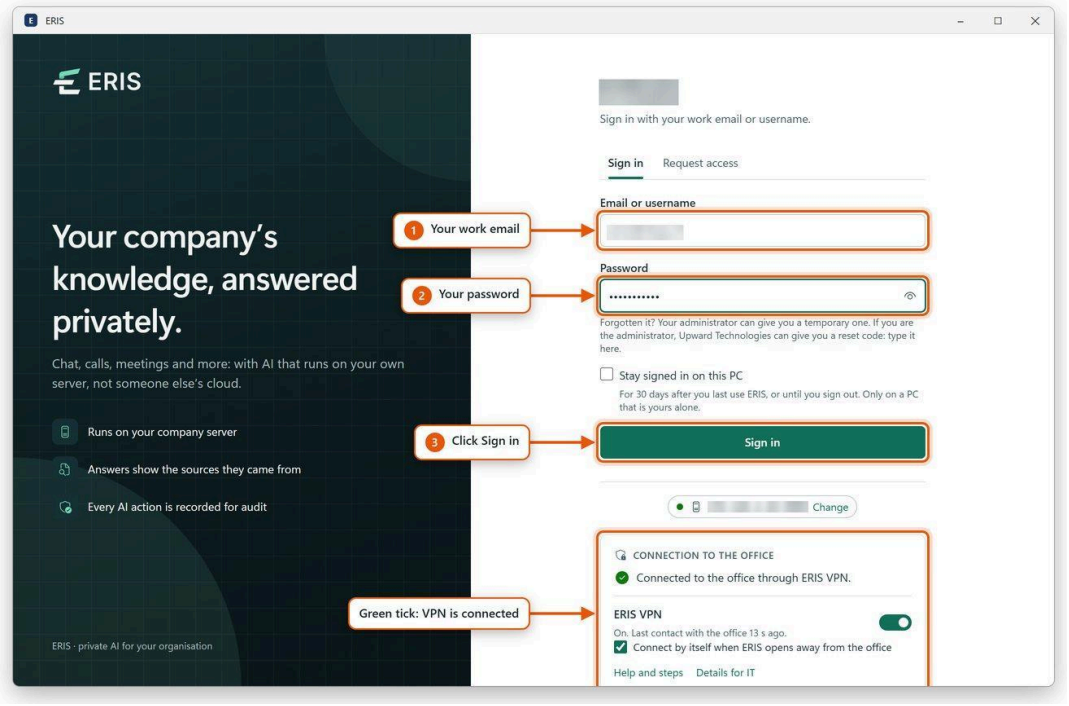
Connect and sign in

Step 1. Type your server address and click Connect.



Step 2. Type your work email and password, and click Sign in. The green tick shows that the ERIS VPN is connected.



The first time, your ERIS administrator approves you under Admin › People and gives you your apps. You can work in ERIS once that is done.

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Good to know

- The ERIS VPN only carries traffic to your organisation's ERIS server. Your normal internet does not go through it.
- On a new or replaced PC, install ERIS, run ERIS VPN for *organisation* (Windows).cmd again and send the new line. Your old VPN file stops working once the new line is registered. If a PC is lost, tell Upward Technologies.

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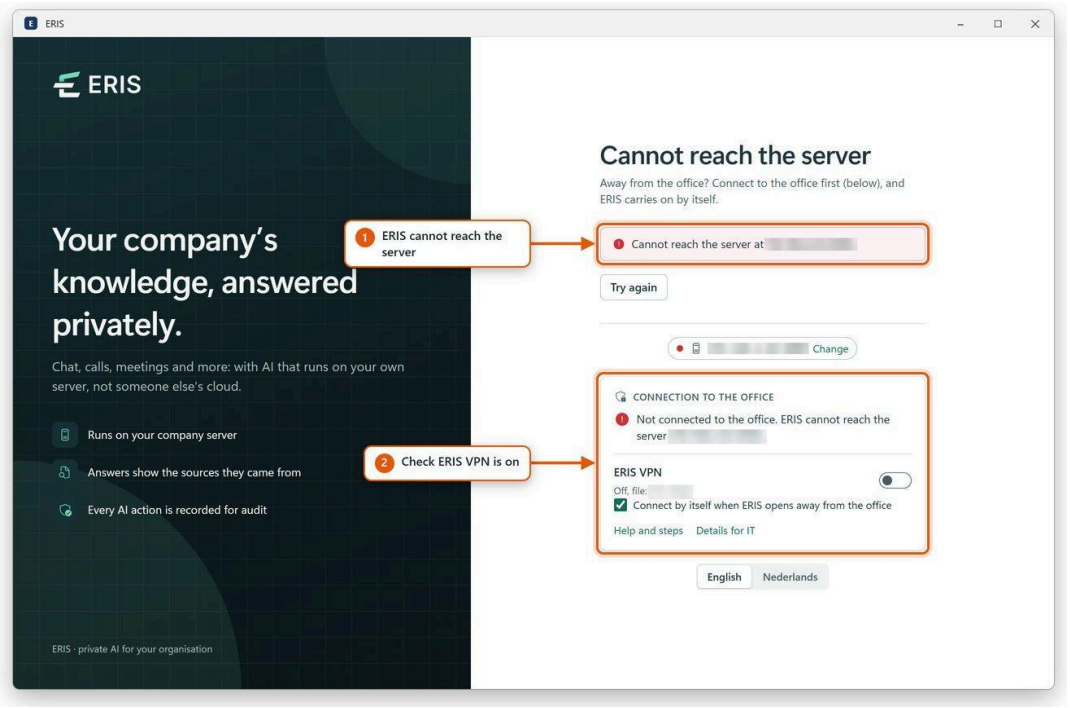
If it does not connect



- Check that the internet works on this PC: open any website.
- Check that you got the reply that your line is registered (chapter 04).
- Check that the ERIS VPN is switched on under Connection to the office.
- Using the WireGuard app with the same file? Switch it off there. The same file in two places at once keeps dropping.
- Made a new VPN file? Send the new line again. The old file stops working once the new one is registered.
- Signed in but you cannot use any apps? Your ERIS administrator still has to approve you under Admin › People and give you your apps.
- ERIS shows Set up this server? Check the server address. That screen is only for setting up a new server.
- Still stuck: email info@upwardtech.nl. The ERIS VPN keeps a log at C:\ProgramData\Upward Technologies\ERIS VPN\vpn.log.

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